

# **16 Points LLC**

## **Business Continuity Plan Disclosure**

31 December 2022

16 Points LLC has developed a Business Continuity Plan for events that significantly disrupt our business.

Our plan is designed to permit our firm to resume operations as quickly as possible, given the scope and severity of the significant business disruption. We shall do so by safeguarding our employees and property, making a financial and operational assessment, protecting the firm's books and records, and working from alternative physical locations as necessary. Our plan addresses data backup and recovery, all mission critical systems, financial and operational assessments, alternative communications with customers, employees, and regulators, alternate physical location of employees, critical supplier, contractor, bank and counter-party impact, and regulatory reporting.

Significant business disruptions can vary in their scope, affecting only our firm, a single building housing our firm, the business district where our firm is located, the city where we are located, or the whole region. Within each of these areas, the severity of the disruption can also vary from minimal to severe. In each case we shall respond as necessary to repair or replace damaged equipment and find alternative physical locations to access power, telephone, and internet as necessary to continue operations.

Customers with questions about our business continuity planning should contact us at [info@16-points.com](mailto:info@16-points.com).